



# R F D

Results Framework Document  
for  
Ministry of Overseas Indians Affairs

(2009-2010)

## Section 1: Vision, Mission, Objectives and Functions

### Vision

Foster sustainable, symbiotic and strategic engagement between India and Overseas Indians across the economic, social and cultural space that will best serve India as an emerging global power and meet the expectations of the overseas Indian community as a significant constituency across the world.

### Mission

Establish a robust and vibrant institutional framework to facilitate and support mutually beneficial networks with and among overseas Indians to maximize the development impact for India and to enable overseas Indians to invest in and benefit from the - economic, social, cultural and above all intellectual and emotional - opportunities in India .

This will be sought to be achieved based on three value propositions:

- Through multi-skilled market driven entities promoted by the Ministry but managed at 'arm's length by knowledge partners from the private sector.
- Enlisting the states as stake-holder partners since overseas Indian related initiatives need to be anchored in the states.

### Objectives

- 1 Facilitate sustained interaction of overseas Indians with India and offer them a wide variety of services in economic, social and cultural matters.
- 2 Extend institutional support for individual initiatives and community action to harness the knowledge, skills and investible resources of overseas Indians to supplement the national development efforts.
- 3 Strengthen the bond between India and its diaspora by recognizing and celebrating its success and achievements.
- 4 Transforming management of emigration through appropriate domestic interventions and international cooperation.

### Functions

- 1 All matters relating to Overseas Indians comprising Persons of Indian Origin (PIO) and Non-Resident Indians (NRIs) excluding entries specifically allotted to other Departments.
- 2 Promotion of investment by Overseas Indians in India including innovative investments and policy initiatives consistent with the overall Government policies particularly in areas such as exclusive Special Economic Zones (SEZs) for Overseas Indians.

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- 3 To be represented in the Foreign Investment Promotion Board and the Foreign Investment Implementation Authority.
- 4 To interact with the Investment Commission and to be consulted by the said Commission and to be kept informed of all matters relating to Foreign Direct Investment (FDI) by Overseas Indians.
- 5 All emigration under the Emigration Act, 1983 (31 of 1983) from India to overseas countries and the return of emigrants.
- 6 Matters relating to Pravasi Bharatiya Divas, Pravasi Bharatiya Samman Awards and Pravasi Bharatiya Kendra.
- 7 Matters relating to programmes in India for overseas Indian Volunteers.
- 8 Setting up and administration of Centres for Overseas Indians' Affairs in countries having major concentration of Overseas Indians in consultation and coordination with the Ministry of External Affairs.
- 9 Policy regarding employment assistance to PIO/NRIs excluding reservations in Government service.
- 10 Collection and dissemination of information concerning admission of NRI/PIO students to various educational, technical and cultural institutions in India wherever discretionary quota for NRI/PIO students exists, in consultation with the Ministry of Human Resource Development and the Ministry of Culture.
- 11 Scholarship to NRI/PIO students for study in India under different schemes in consultation with the Ministry of External Affairs.
- 12 Development of marketing and communication strategies to ensure strong links between the Overseas Indian community and India.
- 13 Matters relating to NRI/PIO contributions to the Government and parental organizations in consultation with the Department of Economic Affairs.
- 14 Guidance to and Cooperation with the State Governments and coordination with them on matters related to Overseas Indians.
- 15 To be represented in the Indian Council of Cultural Relations.
- 16 Establishment of institutions to impart vocational and technical training to meet the requirements of skilled manpower abroad with the concurrence of the Ministry of Labour and Employment.
- 17 External Publicity relating to Overseas Indians' affairs in consultation with the Ministry of External Affairs and in consonance with foreign policy objectives.
- 18 New initiatives for interaction by Overseas Indians with India in the fields such as Trade, Culture, Tourism, Media, Youth Affairs, Health, Education, Science and Technology in consultation with concerned Ministries.
- 19 Exercise of powers conferred by the section 7B(1) of the Citizenship Act, 1955 (57 of 1955).
- 20 Work relating to totalization agreements, protection and welfare of Overseas Indians and exemption from payment of Social Security.

## Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	VeryGood	Good	Fair	Poor
						100%	90%	80%	70%	60%
1 Facilitate sustained interaction of overseas Indians with India and offer them a wide variety of services in economic, social and cultural matters.	20.00	To organize visits of diaspora youths to India under Know India Programme	Number of diaspora youths covered	Number	3.000	120	108	96	84	72
		Issue of Overseas Citizenship of India (OCI) cards to overseas Indians	Number of cards issued	Number	7.000	200000	180000	160000	140000	120000
		Interaction with Overseas Indians through Pravasi Bhartiya Divas	Number of delegates	Number	5.000	950	855	810	765	730
		Conducting a seminar on property disputes of overseas Indians	Number of participants	Number	5.000	300	270	240	210	180
2 Extend institutional support for individual initiatives and community action to harness the knowledge, skills and investible resources of overseas Indians to supplement the national development efforts.	25.00	Investment promotion through organizing Investor Meets	Number of Investor meets	Number	2.000	2	1	0	0	0
		Development of Business Networking Platform	Launch	Date	2.000	31/01/2010	15/02/2010	28/02/2010	15/03/2010	31/03/2010
		Invest in India Tool kit for Overseas Indians	Launch	Date	4.000	08/01/2010	20/01/2010	31/01/2010	07/02/2010	15/02/2010
		Operationalization of Global-Indian Network of Knowledge	Going Live	Date	5.000	01/01/2010	15/01/2010	31/01/2010	15/02/2010	28/02/2010
		Operationalization of India Development Foundation for Overseas Indians	Launch	Date	5.000	08/01/2010	15/01/2010	31/01/2010	15/02/2010	28/02/2010
		Development of IDF-OI Portal & Payment Gateway	Launch	Date	5.000	31/03/2010	07/04/2010	15/04/2010	22/04/2010	30/04/2010
		To prepare TOR to assess the impact of the schemes and programs contained in the above six actions	Approval of the TOR	Date	2.000	01/03/2010	08/03/2010	15/03/2010	22/03/2010	31/03/2010
3 Strengthen the bond between India and its diaspora by recognizing and celebrating its success and achievements.	10.00	Revision of guidelines of the Pravasi Bhartiya Samman Awards scheme	Issuing revised guidelines	Date	2.000	01/03/2010	08/03/2010	15/03/2010	22/03/2010	31/03/2010

## Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	VeryGood	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Construction of Pravasi Bhartiya Kendra (PBK)	Obtaining all necessary Statutory and Regulatory Approvals for construction of PBK	Date	8.000	01/03/2010	08/03/2010	15/03/2010	22/03/2010	31/03/2010
4 Transforming management of emigration through appropriate domestic interventions and international cooperation.	40.00	Enactment of Emigration Management Act, 2010	Introduction of the Bill in Parliament	Date	10.000	10/03/2010	15/03/2010	20/03/2010	25/03/2010	31/03/2010
		Implementation of e-Governance in emigration	Approval of Implementing agency	Date	5.000	15/03/2010	19/03/2010	23/03/2010	27/03/2010	31/03/2010
		Information Manual for emigration to the United Arab Emirates	Release of the Manual	Date	2.000	15/03/2010	18/03/2010	21/03/2010	24/03/2010	31/03/2010
		Setting up an Enforcement cum Monitoring Cell in PGE office	Setting up of the Cell	Date	2.000	01/03/2010	08/03/2010	15/03/2010	22/03/2010	31/03/2010
		Rating of recruiting agents	Release of ratings	Date	5.000	15/03/2010	18/03/2010	21/03/2010	24/03/2010	31/03/2010
		Social Audit of offices of Protectors of Emigrants and Recruiting agents	Release of Reports	Date	2.000	01/03/2010	08/03/2010	15/03/2010	22/03/2010	31/03/2010
		Expansion of the activities of the Overseas Workers Resource Center	Selection of a new service provider for operating the OWRC	Date	2.000	15/03/2010	18/03/2010	21/03/2010	24/03/2010	31/03/2010
		Setting up a Migrant Resource Center at Hyderabad	Launch of MRC	Date	2.000	01/03/2010	08/03/2010	15/03/2010	22/03/2010	31/03/2010
		Signing of social security agreements	Number of countries	Number	5.000	4	3	2	1	0
		Formulation of a Policy on International Migration	Announcement of Policy	Date	5.000	15/03/2010	18/03/2010	21/03/2010	24/03/2010	31/03/2010
* Efficient Functioning of the RFD System	5.00	Timely submission of Draft for Approval	On-time submission	Number	2.000	0.00	1.00	2.00	3.00	4.00
		Timely submission of Results	On- time submission	Number	2.000	0.00	1.00	2.00	3.00	4.00

\* Mandatory Objective(s)

## Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	VeryGood	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Finalize a Strategic Plan	Finalize the Strategic Plan for next 5 years	Number	1.000	0.00	1.00	2.00	3.00	4.00

\* Mandatory Objective(s)

### Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 07/08	Actual Value for FY 08/09	Target Value for FY 09/10	Projected Value for FY 10/11	Projected Value for FY 11/12
1 Facilitate sustained interaction of overseas Indians with India and offer them a wide variety of services in economic, social and cultural matters.	To organize visits of diaspora youths to India under Know India Programme	Number of diaspora youths covered	Number	63	89	120	120	120
	Issue of Overseas Citizenship of India (OCI) cards to overseas Indians	Number of cards issued	Number	118073	168378	200000	210000	200000
	Interaction with Overseas Indians through Pravasi Bhartiya Divas	Number of delegates	Number	650	842	950	975	1000
	Conducting a seminar on property disputes of overseas Indians	Number of participants	Number	0	0	300	--	--
2 Extend institutional support for individual initiatives and community action to harness the knowledge, skills and investible resources of overseas Indians to supplement the national development efforts.	Investment promotion through organizing Investor Meets	Number of Investor meets	Number	--	1	1	4	5
	Development of Business Networking Platform	Launch	Date	--	--	31/01/2010	--	--
	Invest in India Tool kit for Overseas Indians	Launch	Date	--	--	08/01/2010	--	--
	Operationalization of Global-Indian Network of Knowledge	Going Live	Date	--	--	01/01/2010	--	--
	Operationalization of India Development Foundation for Overseas Indians	Launch	Date	--	--	08/01/2010	--	--
	Development of IDF-OI Portal & Payment Gateway	Launch	Date	--	--	31/03/2010	--	--
	To prepare TOR to assess the impact of the schemes and programs contained in	Approval of the TOR	Date	--	--	01/03/2010	--	--

### Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 07/08	Actual Value for FY 08/09	Target Value for FY 09/10	Projected Value for FY 10/11	Projected Value for FY 11/12
	the above six actions							
3 Strengthen the bond between India and its diaspora by recognizing and celebrating its success and achievements.	Revision of guidelines of the Pravasi Bhartiya Samman Awards scheme	Issuing revised guidelines	Date	--	--	01/03/2010	--	--
	Construction of Pravasi Bhartiya Kendra (PBK)	Obtaining all necessary Statutory and Regulatory Approvals for construction of PBK	Date	--	--	01/03/2010	--	--
4 Transforming management of emigration through appropriate domestic interventions and international cooperation.	Enactment of Emigration Management Act, 2010	Introduction of the Bill in Parliament	Date	--	--	10/03/2010	--	--
	Implementation of e-Governance in emigration	Approval of Implementing agency	Date	--	--	15/03/2010	--	--
	Information Manual for emigration to the United Arab Emirates	Release of the Manual	Date	--	--	15/03/2010	--	--
	Setting up an Enforcement cum Monitoring Cell in PGE office	Setting up of the Cell	Date	--	--	01/03/2010	--	--
	Rating of recruiting agents	Release of ratings	Date	--	--	15/03/2010	--	--
	Social Audit of offices of Protectors of Emigrants and Recruiting agents	Release of Reports	Date	--	--	01/03/2010	--	--
	Expansion of the activities of the Overseas Workers Resource Center	Selection of a new service provider for operating the OWRC	Date	--	--	15/03/2010	--	--
	Setting up a Migrant Resource Center at Hyderabad	Launch of MRC	Date	--	--	01/03/2010	--	--
	Signing of social security agreements	Number of countries	Number	1	2	4	--	--

### Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 07/08	Actual Value for FY 08/09	Target Value for FY 09/10	Projected Value for FY 10/11	Projected Value for FY 11/12
	Formulation of a Policy on International Migration	Announcement of Policy	Date	--	--	15/03/2010	--	--
* Efficient Functioning of the RFD System	Timely submission of Draft for Approval	On-time submission	Number	23	20	125	23	25
	Timely submission of Results	On- time submission	Number	23	20	23	23	23
	Finalize a Strategic Plan	Finalize the Strategic Plan for next 5 years	Number	23	40	32	23	23

\* Mandatory Objective(s)

## Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

1. The “number” of diaspora youths covered, OCI cards issued, the delegates who attend the PBD and the delegates who attend the seminar on property disputes etc listed under the success criteria under various “Actions” will be as per the actuals. The numbers reflect the efficacy of the action in each case.

1. “Launch” has been taken as the success criteria in some cases because that signifies the commissioning of the product/facility concerned and is a critical event for the stakeholders. The launch heralds the activation and operationalization of the product/facility.

1. “Release of Funds” has been taken as success indicator in case of construction of PBK because the project is to be executed by NBCC and the release of funds to it is a critical activity that signifies completion of upstream approvals from various civic authorities and will herald the commencement of the construction work.

1. “Introduction of the Bill” is taken as success criteria because it signifies completion of administrative action in pursuance of the objective and commencement of the legislature’s domain.

1. “Selection” of service provider has been taken as a success criteria because that is a critical event. The implementation of the project or operationalization of the facility will follow the selection.

1. “Release” of report or ratings or manual etc has been used as success indicator because the product concerned is for public access and the release signifies its entry into the public domain.

1. All success indicators require measurement in terms of “numbers” or “date” which does not require further elucidation.

## Section 5: Specific Performance Requirements from other Departments

Department : Integrated Finance Division

Relevant Success Indicator: Setting up an Enforcement Cell in the PGE office

What do you need? Creation of posts Or Provision through outsourcing

Why do you need it? For enforcement of the law

How much you need? One Under Secretary, two Section officers, four Assistants and one helper/peon

What happens if you do not get it? The target will be missed, the enforcement will remain weak.